

12 Month Roadmap.

Q3 2024	Q4 2024	Q1 2025	Q2 2025
<ul style="list-style-type: none">- Triggers LIVE Create triggers upon specific visitors' actions, such as visiting specific pages.- Client-side SDK Improvements LIVE Introduced visitor attributes enrichments along with 3 other endpoints	<ul style="list-style-type: none">- Chatbots LIVE Introducing AI Chatbots with knowledge acquired from knowledge base.- WhatsApp Integration Send and receive messages from WhatsApp, all from within Charla Inbox- MacOS Desktop App A dedicated MacOS App	<ul style="list-style-type: none">- AI Automation Summarization, translation and contextual help for agents powered by AI- Additional Channels Integration Integrations with Line and additional messaging apps- Mobile SDK Provide SDKs for mobile developers on iOS and Android	<ul style="list-style-type: none">- Queue Support Queues and departments routing support- Calls and Meetings Booking Visitors can request calls and book meetings from within the chat widget

